

## PREPARING FOR YOUR NEW FURNITURE INSTALLATION

Thank you for choosing Olivers for your exciting new furniture. In order to complete your installation as smoothly as possible, please take a few minutes to read these guidelines.

### PREPARING THE ROOM

1. **Floor Plans:** Carefully review the dimensions and descriptions on your floor plans. Common features that you may need to address prior to installation include changing and/or moving radiators, light fittings, electrical switches and sockets.
2. **Decoration:** Please make sure you have completed all preparation and that any fresh plastering or painting is thoroughly dry before the installation date. If you are using a contractor, please plan well in advance as they are often busy. Wallpapering in the area around your new fitted furniture is best completed after installation.
3. **Remove any existing fitted furniture** from the area where your new furniture is to be installed. Leave surfaces sound and make good any surfaces that will be exposed to your satisfaction.
4. If you have chosen to have wardrobes without backs or internal tops, please be aware that the walls and ceiling will be visible when you open the doors. Painting this area before fitting will be much easier than after. Please be aware minor marks may occur during the installation process. (Check your order for this information, or contact our office)
5. **Carpets:** Preferably, these should be completely removed prior to installation. If this is not possible, then they must be rolled back where fitted wardrobes are to be installed. Fitting of new carpets, or re-fitting of the existing ones, must be done following the installation. We recommend leaving a day or two after our scheduled completion date before scheduling this task. This allows for unforeseen delays to schedule and for any of our finishes to fully cure.
6. **The installation room should ideally be completely empty.** If the bed needs to remain, it should be placed in one corner and preferably on its side. Our installers need a significant amount of space to build and manoeuvre your new furniture, and we need to ensure the environment is safe for everyone. We may not be able to complete the installation if additional contractors are in the same room. If you need to schedule other work in the room for the period of the installation, please contact us for advice.

## INSTALLING YOUR FURNITURE

Our delivery staff and installers may need to manoeuvre large and heavy items to your chosen room.

1. **Access considerations:** Please remove any fragile items or obstructions between the front door and the destination room. This will typically include pictures, mirrors, or ornaments.
2. **Dust:** To fit your furniture to your walls a significant amount of scribing (cutting to follow the contours of your walls) will be needed - which will create dust. You should cover anything you leave in the room with dust covers. Our installers will bring their own dust sheets but only to protect your flooring where they place furniture and equipment.
3. **Using the installation room overnight:** If you need access to the room overnight on a multi-day installation, then please advise our installers at commencement of the job.
4. *Please be aware that small marks may occur to the fabric of the room and/or to objects left in the room during installation.*

## AFTER INSTALLATION

1. Complete any necessary redecoration after installation, especially if the room will be wallpapered.
2. Fitting of new flooring should also be undertaken after your furniture has been installed. We recommend your carpets are refitted professionally.

Following the above guidelines will streamline the installation process and help to achieve the desired results for your exciting new room.

We look forward to seeing you on your installation date and hope this guide is useful in preparing for your new furniture. Please feel free to contact us for any further information.

Olivers Furniture