

## Pre-installation Guidelines

Thank you for choosing Olivers for your exciting new furniture.

In order to complete your installation as smoothly as possible, please take a few minutes to read these guidelines.

### PREPARATION

1. Please make sure all preparation is completed in good time and that any fresh plastering or painting is thoroughly dry before the installation date.
2. Remove any existing furniture and make good any remaining holes. If you are using a contractor, please make arrangements well in advance as they are often busy.
3. Complete any plastering required.
4. Move radiators if necessary.
5. Move sockets, or lights if necessary. If you are unsure, we are happy to advise.
6. If you have chosen to have wardrobes without backs or internal tops so you can see the walls and ceiling when you open the doors (check the front page of your order paperwork for this information) then painting this area before fitting will be easier for your painter. Please be aware minor marks may occur during the installation process.

### ACCESS

Our delivery staff and installers may need to manoeuvre large, heavy items to your chosen room.

1. *En-route to the room:* To make sure this is as easy and safe as possible please remove any fragile items between the front door and the destination room. This may typically include pictures, mirrors, or ornaments.
2. *In the room:* The installation room should ideally be completely empty, however if the bed needs to remain it should be placed in one corner or preferably on its side. Our installers need a significant amount of space to build and manoeuvre your new furniture.
3. *Dust:* To fit your furniture to your walls a significant amount of scribing (cutting to follow the contours of your walls) will need to be done - which will create dust. You should cover anything you leave in the room with dust covers. Our installers will bring their own dust sheets but only to protect your flooring where they place furniture and equipment.
4. *Using the installation room overnight:* If you need access to the room overnight on a multi-day installation, then please advise our installers at commencement of the job so they can remove all tools and ensure you can have suitable access.

## **AFTER INSTALLATION**

1. Complete your redecoration after installation, especially if wallpaper is to be used.
2. New flooring should also be undertaken after your furniture installation.

Following the above guidelines will streamline the installation process and help to achieve your exciting new room!

**If any changes are required to your planned furniture specification, please advise us as soon as possible. We cannot guarantee there will be sufficient production time left to apply any alterations, and your furniture may have already been manufactured.**

Your installation date and further payment details will be confirmed by email as soon as possible. Please ensure that you check your junk or spam email folders, just in case these important messages are accidentally filtered by your email software.

We look forward to seeing you on your installation date and hope this guide is useful in preparing for your new furniture. Please feel free to contact us for any further information.

*For Installation & Payment Enquiries: **01608 666016***

*For Design & Specification Enquiries: **07710 272623***